



SoGEA

A Direct Replacement of your Phone Line

What is SoGEA?

Single Order Generic Ethernet Access (SoGEA) is product that enables users to purchase a broadband connection without a phone line (voice service).

Why SoGEA

To get broadband, you either used your existing telephone line with broadband added on top or you ordered a new broadband connection where the two were bundled together. Thus, traditional broadband services required two products: a telephone line and broadband. But now you just need one - SoGEA.

Technology has changed the way we communicate and the needs and requirements of many users have changed. Voice over IP (VoIP) is now the standard application for business uses. VoIP simply means voice conversations are made over the internet, very similar to WhatsApp, Facebook Messenger and Microsoft Teams.

In addition, the present network is ageing and very expensive to maintain. BT Openreach made the decision to end the life of the standard telephone line with the switch off taking place by 2025. It is already being phased in and as of 2023 businesses will no longer be able to purchase ISDN lines.

With the PSTN closure looming, there are many businesses that will need to be prepared.

What is SoGEA Voice?

SoGEA Voice is a direct replacement of your telephone line.

SoGEA



Voice Service

Get a direct replacement of a telephone line and ensure your customers continue to make & receive calls.



Reliability

Deliver the features and the call quality users are used to.



Future Proof Businesses

PSTN / ISDN services will be switched off by 2025. Analogue voice services that are reliant on this network will no longer be available.

No More Phone Lines

Voice communications is still and, in many ways, will continue to be the foremost method of communication for many businesses. But as BT switches off its PSTN network everyone will see their phone line discontinued. Anyone who needs to communicate with customers and suppliers, anyone who takes orders, reservations or answers enquiries or anyone with a security or lift alarm that is linked to a phone line will need a VoIP application such as SoGEA Voice.

The Benefits of SoGEA Voice



Voice Services

SoGEA Voice is a direct replacement of your telephone line and ensures you can continue to make and receive calls.



Retain Your Phone Number

Keep your number by porting your existing telephone number onto SoGEA Voice or have a new telephone number.



Reliability

A reliable, high quality voice service with the features you're used to.

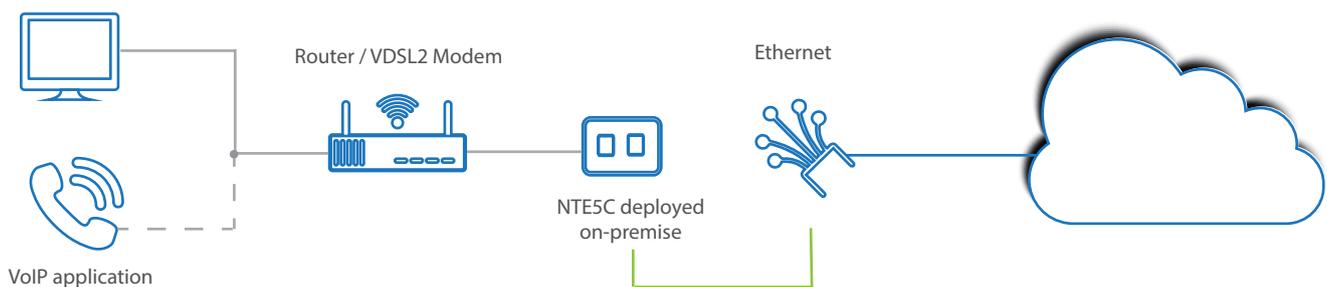


Automatic Call Recording

Simply record inbound and outbound calls. Retrieve, review and playback recordings at all times.

SoGEA with Voice Services

Existing data applications



If you want to have a voice service you will need to have a VoIP application like SoGEA Voice.

Many homes and businesses however never use the telephone line and only have it as a necessity for their broadband. You may use your mobile, WhatsApp, Facebook messenger etc. or a mixture to communicate. In this instance, SOEGA Voice would not be a service you would need. SoGEA does not allow users to connect a traditional phone so any business or consumer that uses an analogue line and wants to receive and make calls will need to be prepared.

Features You Can Rely On

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|  CLI Presentation
Send out your telephone number to the recipient of the call |  CLI Withheld
Withhold from presenting your telephone number to the recipient of the call |
|  Caller Display
Lets you see the number of the person calling |  Call Diversion
Divert calls to an alternative telephone number |
|  Anonymous Call Rejection
Stop calls from people who have withheld their number |  Call Barring
Prevent certain outbound calls being made e.g. international calls and/or premium rate |
|  Call Sign
Assign an individual ring tone to calls from certain numbers so you know who's calling |  Ring Back
Lets you know when an engaged number becomes free so you don't waste time re dialling |
|  1471
Check to see the number of the person that last called |  Call Waiting
If you're on a call, tells you when other callers are trying to get through |
|  Voicemail
Allows callers to leave a voicemail message |  Voicemail Notification
Sends text to mobile for notification of voicemail |
|  WhatsApp Notification
Advises of missed calls and voicemail messages |  Call Recording
Recording of all inbound and outbound calls |
|  Web Portal Configuration
Easy configuration of settings via web portal |  Time of Day Change
Apply divert at a predetermined time or route to voicemail |
|  App Configuration
Configure settings on the go via web mobile app |  Dual Answering
Answer calls on up to 3 devices |
|  5 Different Ring Tones
Assign 5 ring tones so you know who is calling |  Auto Attendant
Informs callers you're busy. Personalise greetings to give callers options e.g. 1 to hold / 2 leave message |

Why Veritas Telecom:

- Specialist in providing reliable, efficient and bespoke corporate telecom solutions
- "Veritas" means Truth. Truth and honesty are our main core values
- Strive to provide all our customers with the best possible advice, based on their individual needs
- Deliver the very best voice and data quality over the largest, most dependable networks
- Get exceptional levels of customer service and support when you need it